

Medical Assistance Advisory Committee  
Wednesday, October 9, 2013

State Staff Attending: Vivianne Chaumont, Courtney Miller, Lori Harder, Heather Leschinsky

Members Attending – Dr. Scott Applegate, Mary Barry-Magsamen, David Burd, Joni Cover, Dr. Deb Esser, Lynette Helling, Ron Jensen, Terri Melvin, John Milligan, Jina Ragland, Ricky Ann Trobaugh

Members Absent – Dr. Joe Acierno, Heath Boddy, Ed Erickson, Ed Schneider, Natalie Torrez

Members Absent (Unexcused) – Brad Rasmussen, Dr. Dale Zaruba

Nick Faustman, NHCA, attended the meeting for Heath Boddy.

**I. Review of August 14, 2013 Meeting Minutes** – approved as written.

**II. Department Updates**

- A. **Introduce Courtney Miller** – Ms. Chaumont introduced and welcomed Courtney Miller, deputy director for Programs.
- B. **MCO Marketing Materials** – There were no concerns with the materials.
- C. **Reorganization** – Ms. Chaumont said MLTC is in the process of aligning to be more in line with the way we do business. One section will be managed care and waivers and will focus more on contract management, while the other side will be program policy. Margaret Booth is in charge of the policy section. Heather Leschinsky is acting administrator for the managed care and waiver services section.
- D. **Update on Eligibility Transition** – Ms. Harder said the Customer Service Centers (CSCs) in Lincoln and Lexington have an average wait time of four minutes. The Economic Assistance CSCs have similar wait times. We have signed out caseloads for those living in nursing homes and alternate living situations. A change is being made to conduct applicant interviews at local offices. Redeterminations are still within the CSCs. As of September 30, there are different phone numbers. For questions about Medicaid programs the number is 855-632-7633, in Lincoln it is 402-473-7000, and in Omaha it is 402-595-1178. The Economic Assistance programs are using former phone numbers. Ms. Harder said our goal continues to be that the client will

get their needs met the first time they contact us, whether their needs fall in CFS or MLTC. One of the October 1 ACA changes mean we now take phone applications through the CSCs by recording the entire call so we have a voice signature on file. Applicants can request a paper application or access the application form on the website and upload it when completed. Applications can be made at any local office, an applicant can be assigned a caseworker and then contact that person directly instead of calling ACCESSNebraska. We have added staff. We're working to balance call wait times and completion of work tasks. If you have any comments, ideas or suggestions on how to improve things please send them to us.

- E. **Update on ACA Implementation** – Ms. Chaumont reported we began using MAGI to determine eligibility on October 1, are working with the federal marketplace, and taking applications. The rules are not final yet but have gone to hearing. Ms. Chaumont said there has not been a great increase in applications to date.
- F. **PCP Enhanced Rate** – Ms. Miller said the rate was approved and processed September 30. The managed care organizations implemented the changes in July and August. We have 1,520 attested providers at this time.
- G. **LTSS (Long Term Services and Supports)** – Ms. Leschinsky said we are moving toward LTSS in a managed care delivery system. In 2012, physical health managed care expanded to all 93 counties and, in September, at-risk managed care expanded to behavioral health services. However, individuals residing in a nursing home facility or on the HCBS waiver are excluded from physical health managed care. Our goal is a July 2015 go live date. We have developed program goals to improve client health status. We need to make decisions on how to design the program. The LTSS MCO will be required to provide integrated care to their clients include assisted living, physical health, behavioral health, pharmacy, dental, all services except non-emergency transportation which will be provided through our transportation broker. The developmentally disabled population will be excluded from LTSS managed care. Ms. Leschinsky said the Advisory Council, made up of stakeholders, family members, and consumers, will begin meeting next week, meet three to four times in 2014, and twice annually after that. Ms. Cover asked that a pharmacist be included on the advisory council. There will be a statewide tour of town hall meetings in eight communities beginning in late October and continuing through November 21. A press release will be sent this week listing the dates, times, and locations. We are in the process of building a website page that will list council members and the schedule of town hall meetings. A survey will be developed for those

who aren't able to attend a town hall meeting. We are planning on one vendor who has a statewide network for all services provided. MLTC will continue to set nursing facility rates. The goal is to give people a choice of places to live, as well as a choice of providers. Ms. Chaumont said the dual eligibles will be included. Ms. Leschinsky will attend regularly to update members. Her phone number is 402-471-9337 and her email address is [heather.leschinsky@nebraska.gov](mailto:heather.leschinsky@nebraska.gov).

### III. **Regulations Review** –

Psychiatric Residential Treatment Facilities (PRTFs) – Ms. Chaumont said the change regarding services included in the PRTF per diem payment was requested by the PRTFs. There were no concerns.

Copayments – Ms. Chaumont said the change was made to comply with federal law. There were no concerns.

### IV. **Member Issues** – There were no member issues.

V. **Other Issues** – The November 13, 2013 meeting has been cancelled. The next meeting is Wednesday, January 8, 2014, at 5:30pm in Classroom 1 at the Lincoln Medical Education Partnership, 4600 Valley Road, Lincoln, Nebraska.

VI. **Adjournment** – adjourned at 6:55pm.